

OVERVIEW

# Cisco WebEx Training Center

# With Cisco WebEx<sup>™</sup> Training Center, you can:

- Deliver effective training live or on demand.
- Drive product adoption by offering your customers easy access to web-based training.
- Educate your channel partners and field reps regularly, so they always have current information.
- Train global employees to advance their skills, or push revenue-generating initiatives to market faster.

# **Engage Learners with lively, interactive instruction**

Share powerful presentations, stream media modules or live video, and even pass control to attendees to demo applications. Give students the chance to practice and review using in-class breakout sessions or hands-on labs before, during, or after class. Measure proficiency with robust testing, grading, and polling tools. Then leverage your investment by creating a digital archive of training sessions for self-paced study on demand.

#### Decrease costs and increase revenue

Provide training for anyone, anywhere— without spending on venues and travel expenses. You'll save a bundle. You can even transform your training program into a strategic revenue center by using Cisco WebEx Online Classroom self-service registration and payment features.

# **WebEx Training Center Features**

#### **Floating Panels**

• Deliver full-screen views for learners while you manage training sessions behind the scenes using floating panels. Track attendee activity, respond to questions presented in Q&A and chat, and review poll results.

# **Multimedia Training Content**

• Engage learners with Microsoft® PowerPoint® presentations that include animations, transitions, Adobe® Flash® 3D objects, and streaming video.

#### Information Sharing

• Share documents, demonstrate software, and sketch ideas in real time on a whiteboard. Add interest by creating data and annotating on-the-fly.

# Hands-On Lab

• Connect online learners with remote computers, applications, and simulations before, during, or after live training sessions to reinforce learning with hands-on activities.

#### **Breakout Sessions**



 Promote active learning by conducting multiple, simultaneous collaborative activities in small groups. Trainers can "walk around the room" and see how each group is doing.

#### **Threaded Q&A**

Boost interaction with threaded Q&A showing questions and related responses.

#### Attention Indicator

· Gauge student engagement with a visual attention indicator.

# **Multiple Panelists**

• Bring in trainers from different locations to train collaboratively.

# Streaming Video Integration

Engage learners and improve interaction with live video, using a web or video camera.

# **Integrated Audio**

• Give attendees the flexibility to join a class using a toll or toll-free phone number and via call-in or call-back.

#### Microsoft Outlook® Integration

Streamline scheduling using existing enterprise processes.

# **APIs and Standards Support**

Extend your learning technology investments and ensure interoperability.

# **Testing and Grading**

Assess comprehension, measure proficiency, and share correct answers within a session. Use web-based test libraries
for pre- and post-session training.

# Polls and Surveys

Measure session effectiveness and gather feedback for future sessions.

#### Registration and Reporting

· Simplify session registration and easily track attendance.

#### **Cross-Platform Support**

 Access WebEx Training Center from different environments simultaneously, on Microsoft Windows®, Apple® Mac, Linux®, and Sun™ Solaris™ operating systems.

#### Record and Playback

 Record training sessions for reuse and review. Stream recordings within live sessions or post for learners to play back at their convenience.

#### **On-Demand Module\***

• Create, manage, deliver, and access training on demand. View sessions from the user-friendly player, with intelligent search, detailed tracking, file transfer, and integrated testing.



#### **Automated eCommerce**

• Create revenue-generating programs with self-service registration and payments.

# **Languages Supported**

• English, Spanish, Portuguese, French, Italian, German, Japanese, Korean, and Chinese (simplified and traditional).

#### **Mobile Access**

- Invite by text messaging: Invite participants to join the audio portion of the meeting via text messaging (available on all services with the exception of Cisco WebEx Support Center).
- Join WebEx meetings from select smartphone browsers.

Please call to speak with a Conferencing Specialist at

Today's Conferencing 847.749.2565

<sup>\*</sup>Additional charges apply